Courts and Communication VI. Budapest Hungarian Academy of Justice 11-12 October 2018

1st day (Thursday)

09:30 – 10:00	Registration
10:00 – 10:15	Opening ceremony Tünde Handó, President of the National Office for the Judiciary
10:15 – 11:00	Keynote speech Dániel Barcza – vice-rector of Moholy-Nagy University of Art and Design Budapest
11:00 – 11:15	Coffee break, group photo
11:15 – 11:45	Judicial brand Michael Korhonen - Communications Manager of The European Judicial Training Network
11:45 – 12:15	Judicial brand Kornél Bőhm, Head of Crisis Communication Department, Hungarian Public Relations Association
12:15 – 13:30	Lunch
13:30 –14:00	Online courts William Valasidis, Director of Communications, Court of Justice of the EU
14:00 – 14:30	Online courts Laura Dédesi, Head of Department for Communication, National Office for the Judiciary Gábor Remes, judge, Budapest-Capital Administrative and Labour Court
14:30 - 14:45	Coffee break
14:45 – 15:15	Client satisfaction Kaisa Teivaanmäki, District Court Judge, Kainuu
15:15 - 15:45	Client satisfaction Natasa Fülöp, judge, National Office for the Judiciary Simon Mária, chief counselor, National Office for the Judiciary
19:00 -	Gala Dinner

2nd day (Friday)

09:00 - 09:30	Registration
09:30 – 11:00	 Workshop 1. Judicial brand, Online courts, Client satisfaction
11:00 – 11:15	Coffee break
11:15 – 12:45	 Workshop 2. Judicial brand, Online courts, Client satisfaction
12:45 - 14:00	Lunch
14:00 - 15:30	 Workshop 3. Judicial brand, Online courts, Client satisfaction
15:30 - 15:45	Coffee break
15:45 – 16:15	Plenary session: Summary of the workshops
16:15 – 16:30	Closing
18:30 –	Social Programme